

---

**BIC WARRANTY**  
CERTIFICATE OF GENERAL PRODUCT WARRANTY

---

**Products Warranted**

This Warranty applies to new attachments and service parts which are marketed by Burlington Installation Corporation, Inc. (herein called "BIC" and herein referred to as "product(s)").

**Warranty Period**

BIC warrants new product(s) to be free from defect in material or manufacture for twelve (12) months after date of delivery to the first user. This Warranty is made to the original owner of the new product(s) and is transferable for the duration of the period of coverage to subsequent owners with prior written approval of BIC. (See Limitations)

**Coverage**

BIC shall repair or, at BIC's option, replace any product(s) shown to be defective in material or manufacture. BIC shall pay to the extent it has established in its applicable service policy in effect at the time of delivery of the product(s), the cost reasonably necessary to install any repaired or replaced part provided under this Warranty at our published shop rate of \$40.00/hr. Travel to and from job site is not reimbursable. The remedies set forth in this paragraph are exclusive and correction by BIC of product nonconformity in the manner provided above shall constitute fulfillment of all liabilities and obligations of BIC to those entitled to the benefit of the Warranty.

**Exclusions**

This Warranty shall not apply to general maintenance items such as lubricants and oil changes or to service items such as pics, pick holders, wear strips and other normal wear items. In addition, this Warranty is void if used in conjunction with or to run products manufactured or marketed by Alitec Corp. Parts or options not provided by BIC are also excluded. BIC will not reimburse for mileage or travel time.

**Owner Responsibilities**

The owner is responsible for proper maintenance of the product(s). Any improper use, including failure to provide proper maintenance, operation following discovery of defective or worn parts, operation beyond rated capacity, substitution of parts not approved by BIC or alteration or repair which in BIC's judgment adversely affects the product(s), shall void this Warranty. If requested by BIC, product(s) or parts for which a warranty claim is made are to be returned freight paid to BIC.

**Limitations**

BIC's obligation under this Warranty is expressly limited to the conditions as stated above and shall not include duty, taxes or any other charges whatsoever or any liability for direct, indirect, incidental or consequential damage or delay.

**BURLINGTON INSTALLATION CORPORATION MAKES NO OTHER WARRANTY, EXPRESSED OR IMPLIED, AND MAKES NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.** No employee or representative is authorized to change this Warranty in any way or grant any other Warranty unless such change is made in writing and signed by an officer of BIC.

**Applicable Law**

This warranty shall be governed by and interpreted in accordance with the laws of the State of Iowa applicable to contracts made and to be performed in Iowa.

---

## **BIC Warranty Procedure**

If there is a problem with a BIC system within warranty, please follow the steps below. This will result in a more efficient resolution.

1. Call BIC (316) 943-2515 *or* Fax (316) 943-4448 a copy of the warranty claim form with the tractor model, serial number, and hour meter reading.
2. Be ready to explain the problem and the circumstances under which it occurred. Many times we can pin point the problem or area to investigate and minimize the down time of the machine.
3. **DO NOT REPLACE THE C65 VALVE WITHOUT BIC AUTHORIZATION.**
4. All parts will be invoiced when shipped and dealer recovery will be made via the BIC Return Goods Authorization Form or Warranty Form.
5. We will fax a warranty claim form and a *Return Goods Authorization* (RGA) if required.
6. Make sure a copy of the work order and parts invoice accompany the claim form when sent to BIC.
7. Upon completion of the warranty process, BIC will issue a credit memo valid for the period of one (1) year against purchased parts and services. It is not the policy of BIC to issue refund checks.

## **Payment and Credit Terms**

Payment terms are Net 30 unless otherwise specified.

BIC reserves the right to assess finance charges and impose credit limits.

BIC reserves the right to apply warranty credit to any outstanding balances and/or finance charges.

Burlington Installation Corporation  
P.O. Box 9102  
Wichita, KS 67277-0102  
316-943-2515 fax 316-943-4448  
Warranty Request Form

**Please complete and return via fax: 316-943-4448 Attention: Jackie**

Date:	
Company:	
Address:	
City, State, Zip	
Phone:	
Fax:	
Date of Failure:	
Tractor Model #:	
Description of Problem:	
Tractor Serial #:	
# of Hrs On Tractor:	
Original Purchase Date:	
Action Requested:	

Signature \_\_\_\_\_  
Title \_\_\_\_\_

*For Office Use Only*

Date Returned/Parts Rec'd:	
Condition:	
Disposition:	

**\*\*\* WORK ORDER MUST BE RETURNED WITH WARRANTIES \*\*\***